

Terms and conditions only for Switzerland, page 1 of 2:
Terms and conditions for Europe except Switzerland
Terms and conditions for overseas

Valid from 20 January 2009

Direct sales

The cst-furniture.com furniture collection is exclusively available from cst-furniture.com. (The sales prices given include no margin for resellers.)

Price information

Prices shown in CHF include VAT at 7.6%. Prices do not include the cost of delivery from the Zurich depot. A quote will be given for delivery costs.

Quotes

The prices quoted by cst-furniture.com are binding for a limited period. Unless stated otherwise, a quote is valid for the year in which it is made.

Orders

Orders made verbally or in writing are legally binding.

Confirmation of order

The order confirmation seals the purchase contract between the customer and cst-furniture.com. The order confirmation is legally binding. The order confirmation includes: number and description of items, details of sales price including VAT, delivery date, transport costs, delivery conditions, payment conditions.

Customers are requested to check that the order confirmation is correct in all its details and to notify cst-furniture.com immediately if there are any errors.

Change of delivery address

A change in delivery address can also change the cost of transportation. The transport costs set out in the order confirmation would thus become invalid. A new quote would then be given for transport costs.

Deliveries

On the specified date, all items prepared for delivery are delivered to the customer's address or to the depot in Zurich. Prices do not include installation/assembly of the items. Deliveries outside the regular delivery times can be arranged on request.

Customer changes delivery time

If the delivery time is postponed at the customer's request, the storage of the ordered items – either by the producer or at cst-furniture.com's depot – may lead to additional costs for the customer.

Collecting items from the depot or the producer

As soon as the item is handed over to the customer by cst-furniture.com, cst-furniture.com's liability for transport damage comes to an end.

Complaints

The delivered items should be checked immediately for damage. Any defects should be photographed if possible, and reported to cst-furniture.com in writing (by e-mail). The deadline for complaints is 10 days from the date of delivery.

Guarantee

All items, including upholstered items and textiles, are guaranteed for one year from the date of delivery. Items that undergo natural processes of change that are not due to faulty workmanship and/or poor quality materials are exempted from the guarantee. Upholstered items and textiles that are not properly cleaned and/or which are exposed to extreme climatic influences are also exempt. In particular: woods and textiles that lose their original colour owing to weathering; wood that turns grey (items kept outside); lightening or darkening of wood depending on the light situation. With oak in particular: tannin leakage (items kept outside or in rooms with high humidity). With larch in particular: natural formation of hairline cracks (items kept outside). The lounge bench is also exempted if it is exposed to extreme weather conditions.

Right of return

If cst-furniture.com accepts that an item is defective, it will replace it immediately. Any transport costs will be paid by cst-furniture.com. cst-furniture.com is not generally obliged to take back items that are not defective.

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Exchanges

cst-furniture.com is not generally obliged to exchange items that are not defective.

Invoicing

Invoices are issued once the item has been handed over/delivered.

Payment conditions within Switzerland

The payment conditions are: From the invoice date: 30 days; 2% discount granted if invoice paid within 10 days. cst-furniture.com reserves the right to apply alternative payment conditions. A deposit is required for larger orders. For deliveries from Switzerland to other countries: payment of the whole invoice in advance to release the goods.

Place of jurisdiction

cst-furniture.com GmbH's place of jurisdiction is Zurich, Switzerland.

About cst-furniture.com

From 1988: Christine Sträuli-Türcké develops her furniture collection. From 1990: furniture collection formally established under the name Christine Sträuli-Türcké. 2002: company changes its name to cst-furniture.com and is entered as a GmbH in the Commercial Register of Canton Zurich. Directors: Christine Sträuli-Türcké and Oliver Schwarz, both residents of Zurich.

Copyright

All rights rest with cst-furniture.com GmbH.

Registered office

cst-furniture.com GmbH Quellenstrasse 27 CH-8005 Zurich

Production locations

Austria and Switzerland

Licensee for cst-furniture.com's junior collection

Sato.Schlaf.Räume Ausstellungsstrasse 39 CH-8005 Zurich

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Terms and conditions for rest of the world

Valid from 20 January 2009

Direct sales

The cst-furniture.com furniture collection is exclusively available from cst-furniture.com. (The sales prices given include no margin for resellers.)

Price information

Prices shown in Euro include VAT at 20%. Prices do not include the cost of delivery. A quote will be given for delivery costs.

Quotes

The prices quoted by cst-furniture.com are binding for a limited period. Unless stated otherwise, a quote is valid for the year in which it is made.

Orders

Orders made verbally or in writing are legally binding.

Confirmation of order

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Customers are requested to check that the order confirmation is correct in all its details and to notify cst-furniture.com immediately if there are any errors.

Change of delivery address

A change in delivery address can also change the cost of transportation. The transport costs set out in the order confirmation would thus become invalid. A new quote would then be given for transport costs.

Deliveries

Items are delivered in a crate. Prices do not include the opening of the crate, unpacking, installing, assembling the items, or disposing of the crate.

Customer changes delivery time

If the delivery time is postponed at the customer's request, the storage of the

ordered items – either by the producer or at cst-furniture.com's depot – may lead to additional costs for the customer.

Collecting items from the depot or the producer

As soon as the item is handed over to the customer by cst-furniture.com, cst-furniture.com's liability for transport damage comes to an end.

Complaints

The delivered items should be checked immediately for damage. Any defects should be photographed if possible, and reported to cst-furniture.com in writing (by e-mail). The deadline for complaints is 10 days from the date of delivery.

Guarantee

All items, including upholstered items and textiles, are guaranteed for one year from the date of delivery. Items that undergo natural processes of change that are not due to faulty workmanship and/or poor quality materials are exempted from the guarantee. Upholstered items and textiles that are not properly cleaned and/or which are exposed to extreme climatic influences are also exempt. Specifically: woods and textiles that lose their original colour owing to weathering; wood that turns grey (items kept outside); lightening or darkening of wood depending on the light situation. With oak in particular: tannin leakage (items kept outside or in rooms with high humidity). With larch in particular: natural formation of hairline cracks (items kept outside). The lounge bench is also exempted if it is exposed to extreme weather conditions.

Right of return

If cst-furniture.com accepts that an item is defective, it will replace it immediately. Any transport costs will be paid by cst-furniture.com. cst-furniture.com is not generally obliged to take back items that are not defective.

Exchanges

cst-furniture.com is not generally obliged to exchange items that are not defective.

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Terms and conditions for Europe except Switzerland, page 2 of 2

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Invoicing

Invoices are issued before cst-furniture.com's production partners in Austria and/or Switzerland begin production.

Terms of payment

Payment of the whole invoice amount to release the goods. cst-furniture.com reserves the right to apply alternative payment conditions.

Place of jurisdiction

cst-furniture.com GmbH's place of jurisdiction is Zurich, Switzerland.

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Valid from 20 January 2009

Direct sales

The cst-furniture.com furniture collection is exclusively available from cst-furniture.com. (The sales prices given include no margin for resellers.) All items are manufactured to customer order. No items are kept in stock.

Price information

The sales prices given in Euro incl. 20% VAT are used as the basis for calculating prices. Prices do not include the cost of delivery. A quote will be given for delivery costs.

Quotes

The trading currencies are Euro and US Dollar. For countries outside Europe, a price will be quoted for the desired items and their transportation to the customer's nearest airport or port. Onward transportation of the items to the customer's address is the responsibility of the customer. The prices quoted by cst-furniture.com are binding for a limited period. Unless stated otherwise, a quote is valid for the year in which it is made.

Orders

Orders made in writing are legally binding.

Confirmation of order

The order confirmation seals the purchase contract between the customer and cst-furniture.com. The order confirmation is legally binding. The order confirmation includes: number and description of items, details of sales price net of VAT, delivery date, transport costs including taxes and duties, delivery conditions, payment conditions.
Customers are requested to check that the order confirmation is correct in all its details and to notify cst-furniture.com immediately if there are any errors.

Change of delivery address

A change in delivery address can also change the cost of transportation. The transport costs set out in the order confirmation would thus become invalid. A new quote would then be given for transport costs.

Deliveries

Items are delivered in a crate or container. Prices do not include the opening of the crate/container, unpacking, installing, assembling the items, or disposing of the crate/container.

Complaints

The delivered items should be checked immediately for damage. Any defects should be photographed if possible, and reported to cst-furniture.com in writing (by e-mail). The deadline for complaints is 10 days from the date of receiving the goods.

Guarantee

All items, including upholstered items and textiles, are guaranteed for four months from the date of delivery. Items that undergo natural processes of change that are not due to faulty workmanship and/or poor quality materials are exempted from the guarantee. Upholstered items and textiles that are not properly cleaned and/or which are exposed to extreme climatic influences are also exempt. Specifically: woods and textiles that lose their original colour owing to weathering; wood that turns grey (items kept outside); lightening or darkening of wood depending on the light situation. With oak in particular: tannin leakage (items kept outside or in rooms with high humidity). With larch in particular: natural formation of hairline cracks (items kept outside).

Right of return

If cst-furniture.com accepts that an item is defective, it will replace it immediately. Any transport costs will be paid by cst-furniture.com.

Invoicing

Invoices are issued before cst-furniture.com's production partners in Austria and/or Switzerland begin production.

Terms of payment

Payment of the whole invoice amount to release the goods.

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cst-furniture.com

original indoor outdoor furniture

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Place of jurisdiction

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